

8. DESIGNING FAIR AGREEMENTS AND SOLUTIONS

If conflicts are resolved, this mostly happens through agreement, see our report [Understanding Justice Needs](#). According to the surveys, 80% of solutions may have this form. Lawyers and paralegals negotiate; mediators help to solve issues; pleas are bargained; courts promote settlements. Agreement, or at least a joint understanding, which makes it possible to accept imposed outcomes, is also at the basis of innovative court procedures. Judges invented problem-solving methods for youth crime, drug abuse and mental health issues. Informal justice brings people together for truth and reconciliation, even for the most heinous crimes for which punishment is deserved and will be part of the solution. Can these agreements be improved, standardized, with smart processes to tailor them and to let people meet with their minds? Would this be a next generation legal product that can lead to a breakthrough in the delivery of justice?

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Goal:	Providing users with high quality , trustworthy agreements and solutions. Focusing users and justice workers on the goal and on what are generally seen as fair outcomes. Begin with the end in mind.
Activity	Research on problems and fair solutions. Defining issues most relevant for users. Research on fair solution elements in laws, guidelines, contract formats, dispute resolution practice. Design. Testing fairness with end-users. Improve. Certification by government or independent organization. Marketing. Sales.
Deliverables	Effective agreements, including the processes to get to them. Standardized. With options for tailoring. User-friendly. Easy to understand. Test reports. Certification.
Proof of concept and partners	Standard contracts. Visual contracting. Document assembly platforms. The technique of a one-negotiating document. Rechtwijzer technology. Elements of good solutions provided by laws (child support, boundary, conflicts between neighbours). Guidelines and schedules (punishments, for liability or for payment of damages). Elements of solutions used in problem-solving processes.
Business model	Sales to individual clients, to online platforms, to courts or to organizations of lawyers and other bridgebuilders. Well designed agreements, which can be tailored and adjusted over time, can be protected by copyright.
First indication of resources needed	\$5 million for smart contract designs for most frequent conflicts. \$10 million for scalable business model, delivery model and IP arrangements.

SEE OUR REPORT *UNDERSTANDING JUSTICE NEEDS* FOR BACKGROUND AND DATA

Contact us at info@hiil.org.

Visiting address: Fluwelen Burgwal 58, 2511 CJ The Hague, The Netherlands | www.hiil.org