

ONLINE DISPUTE RESOLUTION 2016 ODR & THE COURTS :The Promise of 100% access to justice?

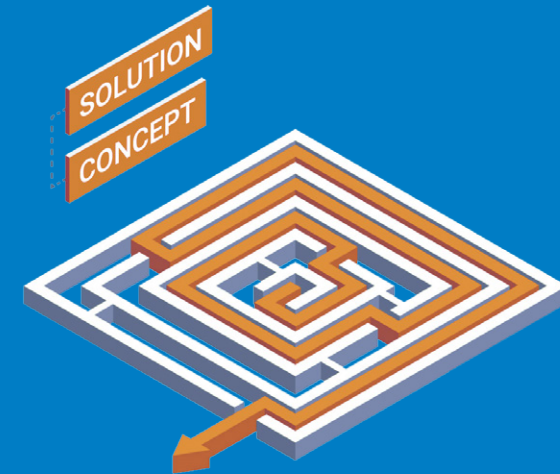
What are the problems of courts nowadays?

Courts are proud, ambitious and essential organisations. They hold people to account and resolve conflicts, in accordance with the rule of law. However the procedures they have to work with can be a barrier for performing these tasks. Their complexity can make them expensive, lead them to being overworked and make them unfit for problem-solving.



What are the barriers to that?

Strict rules of procedure, that describe steps, roles and tasks in detail, impede important innovations. As do rules that determine how courts courts and legal services are priced and financed. ODR procedures shine a light on court proceses which may very well be seen as violating the fundamental rights of citizens to obtain due process.



What can ODR do to improve this?

ODR helps to reduce the administrative frustrations of the courts and lets them deliver more justice to citizens. It contributes to humanising legal procedures and empowering people so they can regain control of their justice journey. ODR, thus, has the potential to modernise and change the face of the legal landscape for the better.



Solutions

We have examined how we can open the door for the next generation of court procedures. So that we can combine traditional and innovative court processes where necessary to sustainably achieve the goal of 100% access to justice, in a financially viable manner, for the long term.

